



IMPROVEMENT TOOLKIT ADVANCE - CPIP

Participants will be trained in CPIP METHODOLOGY AND APPLICATION. They will also continue to be guided post course (up to 6 months) through their improvement project including facilitation by experienced improvement coaches.

COURSE DETAILS



Course dates under AIC Learning Network

*register at AIC CCLMS

2 SEP 2026



Classroom: 9 am to 4 pm (1 Day)

E-Learning: 1 hour



Course Fees

\$780 (before GST)



Learning Objectives

- Crafting problem & mission statement
- Gathering evidence of a problem
- CPIP Diagnostic journey
- Silent brainstorming and affinity diagram
- Root cause analysis tools and application
- PDSA, error proofing, quick set up
- Generating graphs and survey templates
- Construction of Ishikawa diagram
- Pareto voting
- Intervention planning
- Measures to show improvement
- Calculating cost savings
- Sustaining and spread of improvement
- Preparing abstract, poster and presentations
- Project Management



Who Should Attend

This course is ideal for healthcare professionals who aim to LEAD AND COACH improvement teams to enhance operational efficiency, improve patient outcomes, and drive sustainable improvements within their organizations.

*Completion of Improvement Toolkit Intermediate is a prerequisite



Method

Lectures, group-work, discussions



Key Trainers

Dr Kala Kanagasabai, MBBS, MMED FM, GDGM, MCFP

Dr Kala is a Senior Consultant with more than 30 years of experience in community geriatrics and rehabilitation. Dr Kala has been instrumental in Ren Ci's quality and patient safety journey and has a vast experience in quality improvement, quality assurance, adverse event management including root cause analysis.