



IMPROVEMENT TOOLKIT – BASIC

Improvement Toolkit - Basic will introduce participants to Quality in Healthcare and the Science of Improvement, 6S and PDSA and A3 Template and its application in improvement work. These tools can allow participants to kick start improvement projects by generating problem statements and identifying root causes and work on strategies for implementation.

COURSE DETAILS



Course dates under AIC Learning Network

*register at AIC CCLMS

7 JAN 2026

7 OCT 2026



Classroom: 9 am to 4 pm (1 Day)

E-Learning: 1 hour



Learning Objectives

- Quality in healthcare
- Improvement science
- Develop problem and mission statements
- PDSA diagnostic journey
- 6S diagnostic journey
- A3 template
- Measures of improvement
- Cost savings calculation
- Sustain and spread improvement



Course Fees

\$700 (before GST)



Who Should Attend

This course is ideal for healthcare professionals seeking to build foundational skills in quality improvement and PARTICIPATE in projects to enhance patient care, improve process and service and operational efficiency.



Method

Lectures, group work, discussions and MCQs



Key Trainers

Dr Kala Kanagasabai, MBBS, MMED FM, GDGM, MCFP

Dr Kala is a Senior Consultant with more than 30 years of experience in community geriatrics and rehabilitation. Dr Kala has been instrumental in Ren Ci's quality and patient safety journey and has a vast experience in quality improvement, quality assurance, adverse event management including root cause analysis.

Ong Li Wen, Executive, Clinical Quality Management Unit, holding BSc Nursing and Bachelor in Business Management. Liwen is a registered nurse with experience in emergency care. She is actively involved in managing clinical quality and patient safety.

