



IMPROVEMENT TOOLKIT ADVANCE - VSM

Participants will be trained in DETAIL VSM METHODOLOGY AND APPLICATION. They will also continue to be guided post course (up to 6 months) through their improvement project including facilitation by experienced improvement coaches.

COURSE DETAILS



4 MAR 2026



Course Fees
\$680.00 (before GST)



9am to 5 pm (1 Day)



Learning Objectives

- Crafting problem & mission statement
- Gathering evidence of a problem
- Value stream mapping
- Root cause analysis tools and application
- PDSA, error proofing, quick set up
- Generating graphs and survey templates
- Project management
- Intervention planning
- Measures to show improvement
- Calculating cost savings
- Sustaining and spread of improvement
- Preparing abstract, poster and presentations
- Facilitation of improvement projects



Who Should Attend
Those staff identified as improvement Coach by HOD
*Completion of Improvement Toolkit Intermediate is a prerequisite



Method
Lectures, group work, discussions and MCQs.



Key Trainer

Dr Kala Kanagasabai, MBBS, MMED FM, GDGM, MCFP
Dr Kala is a Senior Consultant and Director, Clinical Quality Management Unit and Co-Executive Director of Ren Ci Learning Academy. She has more than 30 years of experience in community geriatrics and rehabilitation. Dr Kala has been instrumental in Ren Ci's quality journey and helped many teams complete very successful improvement projects. She is an experienced trainer in improvement methodologies.