



IMPROVEMENT TOOLKIT - INTERMEDIATE

Improvement Toolkit Intermediate will provide participants with the knowledge in applying the Science of Improvement through the various Improvement Tools. Participants will be led through on the elements of 6S, VSM, DOWNTIME, PDSA, A3 STORYBOARD and CPIP via activities and hands-on application. Attending this session will allow participants to lead improvement projects and generate problem statements, walk through the diagnostic journey, set clear goals and testing out interventions.

COURSE DETAILS



27 & 28 APR 2026



9 am to 5 pm (2 Days)



Course Fees

\$1,400. 00 (before GST)



Who Should Attend

All Managers and above

Learning Objectives



- Quality in healthcare
- Improvement science
- PDSA application and diagnostic journey
- Downtime – 8 Wastes in healthcare
- VSM and diagnostic journey
- Gap analysis
- A3 storyboard application
- 6S methodology and intervention
- CPI application and diagnostic journey



Method

Lectures, group work, discussions and MCQs.



Key Trainer

Dr Kala Kanagasabai, MBBS, MMED FM, GDGM, MCFP

Dr Kala is a Senior Consultant and Director, Clinical Quality Management Unit and Co-Executive Director of Ren Ci Learning Academy. She has more than 30 years of experience in community geriatrics and rehabilitation. Dr Kala has been instrumental in Ren Ci's quality journey and helped many teams complete very successful improvement projects. She is an experienced trainer in improvement methodologies.

