



IMPROVEMENT TOOLKIT - INTERMEDIATE

Improvement Toolkit Intermediate will provide participants with the knowledge in applying the Science of Improvement through the various Improvement Tools. Participants will be led through on the elements of 6S, VSM, DOWNTIME, PDSA, A3 Template and CPIP via activities and hands-on application. Attending this session will allow participants to lead improvement projects and generate problem statements, walk through the diagnostic journey, set clear goals and testing out interventions.

COURSE DETAILS



Course dates under RCLA
27-28 APR 2026

Course dates under AIC Learning Network

*register at AIC CCLMS

22-23 JUL 2026



Classroom: 9 am to 4 pm (2 Days)
E-Learning: 1 hour



Course Fees
\$1,400 (before GST)



Learning Objectives

- Quality in healthcare
- Improvement science
- PDSA application and diagnostic journey
- Downtime – 8 Wastes in healthcare
- VSM application and diagnostic journey
- A3 Template
- 6S application and diagnostic journey
- CPIP application and diagnostic journey



Who Should Attend

All Managers and above. This course is ideal for healthcare professionals seeking to LEAD improvement and enhance patient care, improve process and service and operational efficiency through systematic problem-solving and innovation.



Method

Lectures, group work, discussions and MCQs



Key Trainers

Dr Kala Kanagasabai, MBBS, MMED FM, GDGM, MCFP

Dr Kala is a Senior Consultant with more than 30 years of experience in community geriatrics and rehabilitation. Dr Kala has been instrumental in Ren Ci's quality and patient safety journey and has a vast experience in quality improvement, quality assurance, adverse event management including root cause analysis.