

REQUEST FOR PROPOSAL NO: RC26MM08

PROVISION OF FOOD SERVICES FOR REN CI HOSPITAL

Ren Ci Community Hospital (RCCH) provides rehabilitative care for post-acute patients, long-term care for individuals with multiple chronic conditions and functional limitations, as well as Senior Care Centre (SCC) services. RCCH has a capacity of 241 inpatient beds and can accommodate up to 60 SCC day-care clients.

Ren Ci @ Ang Mo Kio (AMKNH), Ren Ci @ Bukit Batok St. 52 (BBNH), and Ren Ci @ Woodlands (WNH) provide a range of services, including day care, rehabilitation, and residential care for lower-income patients and clients. Their capacities are as follow:

- AMKNH: 472 residential beds and an SCC capacity of 100 day-care clients.
- BBNH: 256 residential beds and an SCC capacity of 60 day-care clients.
- WNH: 50 palliative care beds, 332 residential beds, and an SCC capacity of 100 day-care clients.

S/N	Facilities	Address
1	Ren Ci Community Hospital (RCCH)	71 Irrawaddy Road, Singapore 329562
2	Ren Ci @ Ang Mo Kio (AMKNH)	10 Ang Mo Kio Ave 8, Singapore 567727
3	Ren Ci @ Bukit Batok St. 52 (BBNH)	31 Bukit Batok St. 52, Singapore 659251
4	Ren Ci @ Woodlands (WNH)	17 Woodlands Dr 17, Tower E, Singapore 737628

The Food Services contract is scheduled to commence on 1 August 2027 and will be awarded for an initial term of two (2) years, with an option to extend for a further twenty-four (24) months, followed by an additional twelve (12) months, subject to satisfactory performance and approval.

Pre-qualification criteria

Service Providers that meet the following pre-qualification criteria will be shortlisted to participate in the RFP

- I. bizSAFE Certification
 - Service Providers shall possess a valid **bizSAFE Level 3** certification.
- II. Licences and Certifications
 - Service Providers shall hold and maintain the following relevant licences and certifications throughout the contract period:
 - a. Valid **Singapore Food Agency (SFA)** licences and certifications;
 - b. **Hazard Analysis and Critical Control Point (HACCP)** certification; and

c. **Majlis Ugama Islam Singapura (MUIS) Halal** certification.

III. EatSafe SG Certification

- Service Providers shall have at least one (1) supervisory staff member assigned to support each Ren Ci site who has attained the EatSafe SG Basic Hands-On Certification.

(Service Providers shall submit supporting documents, such as an organisation chart and certificates of completion, as evidence that the company's supervisory staff have attained the required EatSafe SG certification.)

IV. Dietetic Support

- Service Providers shall engage a qualified and certified Dietitian to work closely with Ren Ci on menu planning, nutritional assessment, and menu optimisation throughout the contract period.

(Service Providers shall submit supporting documents, including a valid AHPC Practising Certificate, as evidence that they are working with a qualified and certified Dietitian.)

Registration Closing Date: 11 August 2026, Tuesday, 3pm

Expression of Interest

Interested Service Providers are invited to submit their Expression of Interest, together with the required supporting documents, via email to:

- **Ms Krystal Ng** (krystal_ng@renci.org.sg)
- **Mr Jason Chua** (jason_chua@renci.org.sg)

The submission email shall include the following information:

- Registered Company Name;
- Latest Audited Financial Statements;
- Liaison Person; and
- Contact Details.

Note: Only shortlisted Service Providers will be invited to attend the **compulsory RFP Briefing and Site Visit**. The RFP documents will be distributed to shortlisted Service Providers thereafter. Any updates, clarifications, or amendments relating to the RFP process will be communicated via email.